



NATIONAL REGISTRY SPECIFIC FREQUENTLY ASKED QUESTIONS

Q: Why are you only providing online proctoring for the EMT and AEMT examinations? Will an online EMR and Paramedic examination be available?

A: Currently, there is a high demand for more EMT and AEMT providers in the community. Online proctoring is one way to help meet the demand. This is a temporary measure in response to the COVID-19 national emergency.

Q: Why has the format for the EMT examination changed?

A: Until now, the EMT examination has only been administered as a Computerized Adaptive Test (CAT), meaning it was a variable length examination. The technology for the online proctored examination does not allow us to deliver the CAT examination at this time. The online EMT examination has been converted to a linear examination (fixed length) and will consist of 110 scored items to be completed within two hours. There are no pilot (unscored) items on this examination.

The AEMT examination has always been a linear examination, so there is no change to the online format. However, the online examination consists only of 100 scored items, and there are no pilot (unscored) items on this examination. In addition, once you answer and move on to the next item, you may not “go back” or return to a previous item. This feature is only available on the onsite examination at a test site.

Q: How many times can I take the online proctored examination?

A: AEMTs will be allowed ONE (1) attempt for the online proctored examination. EMTs will be allowed TWO (2) attempts for the online proctored examination. If you have already used all your in-person attempts for either examination at an onsite Pearson VUE test center, you will not be eligible to take the online proctored examination.

Q: Do the online proctored examinations count toward my total attempts?

A: Yes. You have a total of six attempts to successfully complete your cognitive examination.

Q: How do I obtain an ATT for an online proctored examination?

A: For candidates who are taking the online proctored examination for initial certification, please access your National Registry account and select the online examination option during the application process to obtain your Authorization to Test (ATT).

Q: Can I pause the examination and come back to it later?

A: No, you may not pause or take a break during the online proctored examinations.

Q: How do I select the online proctored examination option?

A: Once the candidate has a completed application and has an Authorization to Test (ATT), the option to select the online proctored examination will be available on the application status page.

Q: Will I be issued a refund if there is a problem with my computer?

A: If you experience a problem with your computer, please contact the proctor at Pearson VUE for assistance. You can access a list of system requirements for your computer on the Pearson VUE website prior to selecting this examination choice. In addition, Pearson VUE will conduct a full system check of the computer you plan to use during testing prior to delivering your examination.

Q: Do I have to take the examination at a certain time or on a certain day?

A: Because this is an online proctored examination, a variety of times and dates are available. Some of these dates and times may be outside the typical hours of a traditional testing site to allow for a longer testing window.

Q: How soon after I complete the online proctored examination will I receive my results?

A: In most cases, examination results will be posted to your National Registry account within 2-3 business days after you complete your examination.

Q: Can I eat or drink during the test?

A: Food and drink are prohibited during all testing sessions.

Q: What ADA accommodations are available via OnVUE?

A: If you need special accommodations to take your examination, please submit a request for accommodations from the National Registry to receive approval before scheduling your examination. Some accommodations (such as extra time or larger fonts) can be provided easily and automatically.

Other accommodations may require you to take your examination at a testing center that is properly equipped with the right resources or personnel. Click [here to learn more](#).

Q: I don't have a computer / compatible computer. Will the National Registry provide one for me to take the online examination?

A: No, the National Registry cannot provide computers for candidates. If you do not have access to a compatible computer, you will need to take your examination at a Pearson VUE testing site.

Q: Do I still need two forms of identification?

A: You will need to be prepared to show one (1) form of identification for online proctored examinations and two (2) forms for an examination taken at a testing center.

For online proctored examinations, minors who are under the age of 18 are permitted to present a valid student ID as a form of identification. A minor's guardian must also present a valid ID and provide verbal consent during the check-in process.

QUESTIONS STATE OFFICIALS MAY HAVE

Q: How do we verify the results of the online proctored examination?

A: There is no difference in the mechanism for reporting the in-person and online proctored examination results.

Q: Why is the National Registry switching to online examinations? Is this permanent?

A: Online proctoring is available during the COVID-19 national emergency and is intended to keep as many EMS personnel moving through the system as possible. Currently, there is a high demand for more EMT and AEMT providers in the community. Online proctoring is one way to help meet the demand. Pearson VUE has begun to open more sites each week and all levels of EMS candidates are still able to test at a Pearson PPC or PVTC. We anticipate that online proctoring is a temporary solution and expect that it will conclude when the COVID-19 national emergency ends.